

**Customer Survey**  
**General Customer feedback**

Please complete the appropriate sections of this form and return it to Ms Karen Burton, Business Service Manager, Shropshire Registration Service, Shropshire County Council, The Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND.

To enable our monitoring, please complete today's date

**Q1 Which area(s) of our service would you like to give feedback on?  
(please tick all that are appropriate)**

- Shropshire Registration Service leaflets
- Shropshire Registration Service website
- Comments or suggestions on our service
- Compliments
- Complaints

**Q2 Please name the leaflet you wish to leave feedback on?**

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**Q3 Please use the following section to give your feedback**

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**Q4 Please name the website page you wish to comment on**

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**Q5 Please use the following section to give your feedback**

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**Q6 Please use the following section to give us your comments and suggestions**

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**Q7 Who or what is your compliment about?**

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**Q8 Please use this section to give details of your compliment**

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**Q9 Who or what is your complaint about?**

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**Q10 Please use this section to give details of your complaint**

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Thank you very much for taking part in this survey. Please post your completed questionnaire to the address on the first page.

The results of this survey will be shown on our website  
[www.ShropshireOnline.gov.uk/registrar.nsf](http://www.ShropshireOnline.gov.uk/registrar.nsf)

**Please tell us your name and address if you would like a response to any of the comments made, all information will be treated in the strictest confidence.**