

Customer Survey
Non-Statutory Ceremonies

Please complete this form and return it to Ms Karen Burton, Business Service Manager,
Shropshire Registration Service, Shropshire County Council, The Shirehall, Abbey Foregate,
Shrewsbury, Shropshire, SY2 6ND

To enable our monitoring, please complete the date of your ceremony

Q1 Type of Ceremony:

Reaffirmation Naming Other

Q2 Where did your ceremony take place?

Registration Service Office Approved Venue
Location Name

Q3 How did you rate the service that you received at booking?

Very Satisfactory Satisfactory
Unsatisfactory Very Unsatisfactory

Q4 What could have been done to improve the booking service?

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Q5 On the day of the ceremony, how happy were you with the courtesy and helpfulness shown to you by the Celebrant?

Very happy Happy
Unhappy Very Unhappy

Q6 How would you rate the way in which your celebrant conducted your ceremony?

Very Satisfactory Satisfactory
Unsatisfactory Very Unsatisfactory

Q7 Did you and your guests enjoy the occasion?

.....

Q8 How could we have improved the service that you received?

.....

Q9 Overall how would you rate the service received from start to finish?

Very Satisfactory Satisfactory

Unsatisfactory Very Unsatisfactory

Any other comments:

Thank you very much for taking part in this survey. Please return your completed questionnaire to the address on the first page of this survey.

The results of this survey will be shown on our website www.ShropshireOnline.gov.uk/registrar.nsf

Please tell us your name and address if you would like a response to any of the comments made, all information will be treated in the strictest confidence.